

## **Main Quality Policy**

Akfen REIT's quality policy covers compliance with laws and regulations, high-standard service, transparency, continuity of work with the satisfaction of stakeholders.

- All employees are responsible for establishing a suitable quality management system, adhering to sectoral quality standards, and maintaining its continuity.
- Within the quality management system, each employee has responsibility within the scope of his/her duty.
- A service is provided in accordance with international standards, and fair and transparent market conditions are provided by effective and healthy management of quality management. These goals include economic development, continuous improvement of product and service quality to ensure business continuity, and provision of a service.
- It is important for the continuity of our operations to closely monitor technological developments and to train our employees regularly.
- Information about the qualities of our services is shared openly and transparently with our customers.

In our understanding of quality management, the situation at all levels is regularly evaluated, reported and communicated with the relevant departments within the organization.