



## SUSTAINABILITY PRINCIPLES COMPLIANCE REPORT 2022 DEVELOPMENTS

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In addition to the Social and Governance issues shared in the Sustainability Principles Compliance Report published by Akfen Gayrimenkul Yatırım Ortaklığı A.Ş. regarding the performance of its activities between 01.01.2021 and 31.12.2022, we present below the developments between 01.06.2023-31.12.2023.

As Akfen REIT, we care about the feedback from our customers and guests in order to keep our current service quality at high standards and to improve ourselves at any time. In 2022, we conducted a customer (tenant) satisfaction survey in order to measure customer satisfaction. Through this survey, we measured the satisfaction of our customers as 90%. As Akfen REIT, we will continue our efforts to increase this satisfaction score every year by accepting the results of the satisfaction survey as one of our most important performance indicators and we will repeat the satisfaction survey periodically.

Our sustainability performance in 2022 was crowned with the Contribution to Sustainability Award at the 18th GYODER Real Estate Summit.

As Akfen REIT, we started to provide supplier training consisting of basic sustainability, environment, ethics and human rights training in order to support the sustainability performance of our suppliers in 2022, and in this direction, we provided 80 person\*hour training to our critical suppliers.

We have calculated our emissions for the year 2022 in 6 different categories in accordance with the ISO 14064 standard and verified by the independent auditor QSI Certification, Inspection and Test Services Ltd.

As Akfen REIT, we have evaluated our environmental impacts in both Bodrum Loft and the Söğütlüçeşme Project, which is still in the ongoing planning phase, in accordance with the WEF Global Risks Report. In this context, before starting the project phase, the Environmental Impact Assessment report of the Söğütlüçeşme Project was prepared and submitted to the Ministry for approval. In the Risk Evaluation Report, 10 different risks were analysed and plans were created for their effects.